



PARTY PARENT SURVIVAL GUIDE

Please review your email confirmation invoice carefully to ensure proper booking information as well as the correct spelling of your child's name.

****Final payment is due the day of your party. Remember we only accept the following: Visa, Master Card, American Express, Discover or Cash.***

No cash back on debit transactions.

*****All credit card purchases will incur a 3.5% processing fee*****

We do not accept personal checks.

***BE ON TIME!** Party space is reserved for two hours from reserved time; please stress promptness to your guests. Parties that show up more than 30 MINUTES LATE from scheduled time will FORFEIT their DEPOSIT. We WILL move you to a general seating area TWO hours after your scheduled time. There may or may not be general seating after your reserved time.

***Reserved seating is for paid participants. Please take note of how much seating is available as we cannot accommodate overflow from unexpected guests.**

***NO outside food is permitted except your birthday cake. (No ice cream cakes, please)**

***Party platters require 72-hour notice whether ordering or canceling. If you cancel your platters after the 72-hour notice, you will still be charged for them on your final bill.**

***We supply all the plates, napkins and utensils.**

***You may arrive 10 minutes prior for any set up or decorating.**

***You are welcome to bring your own themed decorations (including balloons), however, no wall hangings on our murals, no silly string, and no confetti.**

***No outside cups. Additional cups may be purchased for adults.**

***We do not permit piñatas to be broken on our premises.**

***No refunds in the event of bad weather. We can downgrade your package and add additional credits. *Any left-over cake and/or ice cream will be disposed of as we do not have storage for any items that are left behind.**

***Bob-O's Family Fun Center is NOT responsible for lost or stolen articles.**

***All parties must be reserved 72 hours in advance with a \$50 non-refundable deposit.**

Reservations may be made thru our online website or in person. Deposit is required at the time of reservation. *If you need to cancel your party, you will forfeit your deposit. We require 48-hour notice if you need to reschedule your party to another day and time, and it may only be rescheduled once. Reschedule your party after the 48-hour notice, and you forfeit your deposit. You will need to leave another \$50 non refundable deposit to book another party.

- *Discounts CANNOT be combined.
- *Bracelets are NOT to be shared.
- *Bracelets are same day use only. Unused bracelets may be changed out for a Fun Card with credits. *Bracelets will be used for outside attractions as well as inside games. All tickets (from redemption games) will be stored on the bracelets.
- *Batting cages are NOT included with any party package. You may purchase batting cage tokens from your host or outside in the ticket booth.
- *Please be sure to fill out the comment card at the end of your party. Let a manager know of any issues you have during your party.
- *Gratuity is appreciated for EXCEPTIONAL service (cash only)

HEIGHT & AGE REQUIREMENTS

All children must meet minimum height & age requirements.

- Go-Karts: Drivers must be at least 58"
- Double Go-Karts: Drivers must be at least 58" AND 18 years old; Passengers must be at least 40" -Two Adults may NOT ride together on the double go-karts
- Mini Go-Karts: Drivers must be at least 45"
- Dizzy Drums: Must be at least 35"; between 35"- 44" must ride with an adult
- Bumper Boats: Drivers must be 45"; passengers must be 40" with a driver who is at least 18 years old. -Flying Banana: Must be between 30"- 58"
- Train: Must be between 30"- 58"
- Laser Tag: Players must be at least 6 years old
- *An adult may drive a child on the boats or go-karts (if the child does not meet the driver height requirement but meets the passenger height requirement) for free.
- **Bracelets are NOT meant to be shared**
- *Participate AT YOUR OWN RISK.

Party Schedule:

- Welcome Guests
- Place Food Order
- Dining Time & Play Time
- Cake & Presents
- Pay Bill / Move to General Seating

Thank you for choosing Bob-O's Family Fun Center to host your birthday party!