

* All parties must be reserved 72 hours in advance with a \$50 non-refundable deposit. Reservations may be made thru our online website or in person. Deposit is required at the time of reservation.

If you need to cancel your party, you will forfeit your deposit. We require 48 hours notice if you need to reschedule your party to another day and time, and it may only be rescheduled once. Reschedule your party after the 48 hour notice, and you forfeit your deposit. You will need to leave another \$50 non-refundable deposit to book another party.

*Discounts CANNOT be combined.

*Fun Cards/Bracelets are NOT to be shared.

*Fun Cards/Bracelets will be used for outside attractions as well as inside games. All tickets (from redemption games) will be stored on the Fun Cards/Bracelets.

*Due to the recent helium shortage, we no longer offer balloons. You may bring in your own balloons.

*Batting cages are NOT included with any party package. You may purchase batting cage tokens from your host or outside in the ticket booth.

*Please be sure to fill out the comment card at the end of your party. Let a manager know of any issues you have during your party.

*Gratuity is appreciated for EXCEPTIONAL service (cash only)

Thank you for choosing Bob-O's Family Fun Center to host your birthday party!



3851 Constitution Drive
El Paso, TX 79922
(915) 587-6070
www.bobosfun.com

PARTY PARENT SURVIVAL GUIDE

Please review your email confirmation invoice carefully to ensure proper booking information as well as the correct spelling of your child's name.

**Final payment is due the day of your party. Remember we only accept the following: Visa, Master Card, American Express, Discover or Cash. No cash back on debit transactions.*

WE DO NOT ACCEPT PERSONAL CHECKS.

***BE ON TIME!** Party space is reserved for two hours from reserved time; please stress promptness to your guests. Parties that show up more than **30 MINUTES LATE** from scheduled time will **FORFEIT** their **DEPOSIT**. We **WILL** move you to a general seating area **TWO** hours after your scheduled time. There may or may not be general seating after your reserved time.

***Reserved seating is for paid participants.** Please take note of how much seating is available as we cannot accommodate overflow from unexpected guests.

***NO outside food is permitted except your birthday cake.** (No ice cream cakes, please)

***Party platters require 72 hours notice** whether ordering or cancelling. If you cancel your platters after the 72 hours notice, you will still be charged for them on your final bill.

***We supply all the plates, napkins and utensils.**

***You are welcome to bring your own themed decorations,** however, no wall hangings on our murals, no silly string, and no confetti.

***No outside cups.** Additional cups may be purchased for adults.

***We do not permit piñatas to be broken on our premises.**

***No refunds in the event of bad weather.** We can downgrade your package and add additional credits.

***Any left over cake and/or ice cream will be disposed of as we do not have storage for any items that are left behind.**

***Bob-O's Family Fun Center is NOT responsible for lost or stolen articles.**

HEIGHT & AGE REQUIREMENTS

All children must meet minimum height & age requirements.

-Go-Karts: Drivers must be at least 58"

-Double Go-Karts: Drivers must be at least 58" AND 18 years old; Passengers must be at least 40"

-Two Adults may NOT ride together on the double go-karts

-Mini Go-Karts: Drivers must be at least 45"

-Dizzy Drums: Must be at least 35"; between 35"- 44" must ride with an adult

-Bumper Boats: Drivers must be 45"; passengers must be 40" with a driver who is at least 18 years old.

-Flying Banana: Must be between 30"- 58"

-Train: Must be between 30"- 58"

-Laser Tag: Players must be at least 6 years old

***An adult may drive a child on the boats or go-karts (if the child does not meet the driver height requirement but meets the passenger height requirement) for free.**

****Fun Cards/Bracelets are NOT meant to be shared.****

***Participate AT YOUR OWN RISK.**

Party Schedule:

-Welcome Guests

-Place Food Order

-Dining Time & Play Time

-Cake & Presents

-Pay Bill / Move to General Seating

