

\* All parties must be reserved 72 hours' in advance with a \$25 non-refundable deposit. Reservations may be made thru our online website or in person. Deposit is required at the time of reservation.

If you need to cancel your party, you will forfeit your deposit. We require 48 hours' notice if you need to reschedule your party to another day and time, and it may only be rescheduled once. Reschedule your party after the 48 hour notice, and you forfeit your deposit. You will need to leave another \$25 non-refundable deposit to book another party.

\*Discounts CANNOT be combined. You may either get 10% off your package for a Mon. – Thurs. party or 10% off your package for military.

\*ALL packages include 11 bags of 12 game tokens for the arcade. You may purchase additional bags at \$3 each. Please return any unused additional token bags if you do not want to be charged for any additional tokens.

\*We charge a minimum \$1.50 to inflate extra balloons. Mylar or LARGE balloons may be charged up to \$3. You may bring in your own inflated balloons.

\*Batting cages are NOT included with any party package. You may purchase batting cage tokens from your host or outside in the ticket booth.

\* You may purchase additional single attraction tickets for \$3.25, but it is only for those who are wearing a birthday wristband. These must be purchased from your host. Adults may purchase single attraction tickets at regular price.

Thank you for choosing Bob-O's Family Fun Center to host your child's birthday party!

November 2018



3851 Constitution Drive  
El Paso, TX 79922  
(915) 587-6070  
[www.bobosfun.com](http://www.bobosfun.com)

## **PARTY PARENT SURVIVAL GUIDE**

**Please review your reservation carefully to ensure proper booking information as well as the correct spelling of your child's name.**

*\*Final payment is due the day of your party. Remember we only accept the following: Visa, Master Card, American Express, Discover or Cash. WE DO NOT ACCEPT PERSONAL CHECKS.*

\*NO outside food is permitted except your birthday cake. (No ice cream cakes, please)

\*Party platters require 72 hours' notice whether ordering or cancelling. If you cancel your platters after the 72 hours' notice, you will still be charged for them on your final bill.

\*Reserved Seating is for the children. Please take note of how much seating is available as we cannot accommodate overflow from unexpected guests.

\*BE ON TIME! Party space is reserved for two hours from reserved time; please stress promptness to your guests. Parties that show up more than 30 MINUTES LATE from scheduled time will FORFEIT their DEPOSIT. We WILL move you to a general seating area TWO hours after your scheduled time. There may or may not be general seating after your reserved time.

\*We do not permit piñatas, confetti or silly string.

\*No refunds in the event of bad weather. We can downgrade your package and/or issue rain checks (same day only, upon request).

\*Bob-O's Family Fun Center is NOT responsible for lost or stolen articles.

\*Any left over cake and/or ice cream will be disposed of as we do not have storage for any items that are left behind.

## HEIGHT & AGE REQUIREMENTS

-Go-Karts: Drivers must be at least 58"

-Double Go-Karts: Drivers must be at least 58" AND 18 years old; Passengers must be at least 40"

-Two Adults may NOT ride together on the double go-karts

-Mini Go-Karts: Drivers must be at least 45"

-Dizzy Drums: Must be at least 35"; between 35"- 44" must ride with an adult

-Bumper Boats: Drivers must be 45"; passengers must be 40" with a driver who is at least 18 years old.

-Flying Banana: Must be between 30" - 58"

-Train: Must be between 30" - 58"

-Laser Tag: Players must be at least 6 years old

*All children must meet minimum height & age requirements.*

\*An adult may drive a child on the boats or go-karts (if the child does not meet the driver height requirement but meets the passenger height requirement) for free with Packages I and II only. The adult must purchase passenger tickets (\$1.50 each) on Package III blue bracelets.

## ***Party Schedule:***

-Welcome Guests / Receive Tokens (20 minutes)

-Place Food Order (15 minutes)

-Dining Time (30 minutes)

-Laser Tag (30 minutes) if your package comes with laser tag

-Cake & Presents / Laser Tag (25 minutes)

-Pay Bill / Receive Wristbands / Move to General Seating

\*Please take note of your party schedule. The first 2 hours of your party is spent with your host in your reserved area. Party bracelets are given at the END of the first 2 hours. Packages I & II are essentially 3 hours long. Package III is essentially 4 hours long. Please plan accordingly. **Your party host will move you to a general seating area.** We cannot always guarantee that there will be seating inside after your reserved time. You may need to sit outside on busy days.